

Glenhaven Lakes Club
Excessive Water Usage
Policy 21-09-02
Approved: September 13, 2021

Definition: Glenhaven Lakes Club recognizes that our water is a valuable resource to the Community, and, as such, will take measures to ensure that no one is using an excessive amount of water.

Purpose: This Policy will outline what constitutes “excessive water use”, and the consequences for that use

Policy: Excessive water use, for the purpose of this Policy, shall be defined as an amount greater than 1000 gallons, per day, as determined by a meter reading.

If excessive use is determined, by Glenhaven Lakes Club staff, to be caused by a leak,

- a) Property owner will be sent notification of excessive water use.
- b) Property owner will have 30 days to make corrections.
- c) At the next meter reading, if the situation has not been corrected, the property owner will be issued a fine of \$250.00, and will have 15 days, following the issuance of the fine, to make the necessary corrections and notify the Glenhaven Lakes Club Water Manager. If not corrected, the water will be shut off.
- d) If the water is shut off, there will be a reconnection fee, as per the fine schedule.

If excessive use is determined, by Glenhaven Lakes Club staff, to be from usage,

- a) Property owner will be sent notification of excessive water use.
- b) Property owner will have 30 days to correct the situation
- c) At the next meter reading, if the situation has not been corrected, the property owner will be issued an additional monthly charge equal to 1/12 of the yearly water charge. This charge will continue until the usage falls below 1,000 gallons per day.